

JIO WORLD CENTRE - LOGISTICS CORRIDOR TERMS & CONDITIONS

Entry to and use of the logistics bay and the logistics driveway (collectively "Logistics Corridor") and the logistics services provided thereat ("Services") at the Jio World Centre ("JWC") is subject to the following terms and conditions

- 1. Pre-booking of the Logistics Corridor is mandatory.
- 2. The Logistics Corridor and the Services are managed and provided by R.E. Rogers India Pvt. Ltd. ("**Logistics Operator**").
- 3. The use of the Logistics Corridor and Services is entirely at the User's risk and neither the Management nor the Logistics Operator shall be responsible to the User for the same.
- 4. Acceptance of the terms and conditions herein, bind the User and the User's transport partner, employees, vendors, contractors, agents, exhibitors etc.
- 5. User is not permitted to bring any external material handling equipment / machinery and is required to use the services of the Logistics Operator for this purpose.
- 6. Permissible height for vehicles accessing the Logistics Corridor is limited to 4.1m on the ground floor and 3.5 m in Basement Level 1.2.
- 7. The Management reserves the right to reschedule the time slot booked by the User.
- 8. User must produce the "Weigh Bridge Certificate" for inspection for correct assessment of the weight to be handled by the Logistics Operator.
- 9. User is responsible to procure and maintain for the duration of the event, adequate insurance coverage for all its goods and equipment brought in through the Logistics Corridor.
- 10. Proper and secure parking of vehicle is necessary and is allowed only at the designated logistics bays.
- 11. Entry of two-wheelers is not permitted to the logistics driveway.
- 12. Self-delivery cars/vans are permitted entry but subject to availability of the logistics bay and to a maximum occupancy time of 15 minutes in each case.
- 13. In case of a vehicle not adhering to the booked time slot but being delayed or arriving earlier, the Logistics Operator shall have the right to hold / postpone / permit entry only subject to logistics bay availability.
- 14. Entry of the vehicle into the Logistics Corridor is at the sole discretion of the Management and shall be subject to safety, security and other protocols. Security personnel shall be entitled to inspect any vehicle at any time during entry/exit.
- 15. Any vehicle parked beyond the booked time slot, may be towed away, at the sole risk and costs of the User.
- 16. All vehicles entering the logistics driveway are required to adhere to directional signs displayed and/or directions/instructions issued by deployed staff for the safety of all concerned.
- 17. Loitering is not permitted within the Logistics Corridor and vehicle drivers must remain either inside the vehicle or stay within designated areas during the entire duration of loading/unloading. Vehicles must immediately exit once loaded/unloaded.
- 18. Neither the Management, its affiliates nor the Service Provider shall be liable for any loss, damage, theft, destruction to either the property, goods, etc. of the User including the vehicle nor for any injury to any person (including personal injury) to any of the User's employees, contractors, agents, etc. caused in the course of their usage of the Logistics Corridor.
- 19. The Management, its affiliates nor the Service Provider shall be liable for any damage of goods due to the User's failure to package or label the goods correctly or due to natural deterioration of the goods while at the Logistics Corridor.

- 20.User shall keep the Management, its affiliates and the Logistic Operator indemnified against all losses arising from or in any manner relating to their usage of the Logistics Corridor and/or the breach of these Terms and Conditions.
- 21. Any person or vehicle found carrying of any prohibited items may be denied entry and / or be evicted.
- 22. No deployed staff at the Logistics Corridor is authorized to accept possession of any goods or items for safe custody or storage.
- 23. User must inform the administration representative immediately upon becoming aware of any suspicious object/activity at or around the Logistics Corridor or at the JWC a whole.
- 24. The decision of the Management on all matters relating to the User's usage of the Logistics Corridor shall be final and binding.
- 25. In case of any dispute, courts in Mumbai shall have exclusive jurisdiction.
- 26. For any queries, concerns, clarifications and in case of any emergency, helpline number +91 22 3570 3666 may be contacted on Mondays to Fridays within 10:00 – 18:00 hours

Terms and Conditions for JWC Logistics Tariff Chart

- The tariff rate chart displayed at the time of booking is an estimate and is subject to change on account of utilisation of services such as variations in cargo, surcharges if applicable, documentation fees, parking charges, etc.
- 2. The tariff rate chart may be revised at any time without any prior notice.
- 3. The tariff rate chart is applicable for use of the Logistics Corridor and Services only between the hours of 07:00 22:00 every day. An additional surcharge of 25% is applicable for use of the Logistics Corridor and Services after 22:00 hrs on any day.

